

# Thank you for your patience.



Our wait times are longer than usual, please accept our apologies. Our healthcare providers are currently treating record levels of patients due to the latest surge in COVID-19 cases. Rest assured, we are doing everything we can to treat everyone as quickly as possible while delivering the same kind, safe, and effective care we're committed to.

To reduce the time it takes to see one of our clinicians, please pre-register on our website. We'll send you a text message telling you when it's time to come to the clinic.



1. Book check-in time & save your spot in line



2. Complete paperless registration



3. View current wait times



4. Receive text reminders and alerts



5. Wait anywhere!



6. Text us when you arrive, and we'll let you know when it's time to come inside!

Again, thank you for your patience and understanding. As always, Mercy Health Urgent Care is here for you and we'll get through this together!

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